



October 2<sup>nd</sup>, 2023

Dear Valued Nestlé Health Science Customer:

**RE: Nestlé Health Science Supply Update – INSTITUTION**

At Nestlé Health Science, we are committed to keeping you informed of issues related to the supply of our medical nutrition products. The chart below is an update of Out of Stock (OOS) products and when they are expected back in stock.

Some suggested alternate products are listed below for consideration by the healthcare professional team to support clinical decision making. The formulas and formats suggested are provided based on general aspects of nutritional similarity and product availability, however the decision to recommend an individual formula for a patient must be made on a case-by-case basis considering the available product, patient need, and the healthcare professional team’s clinical judgment.

Product Description	Product Code	Each UPC	SCC	Expected Back in stock date at Nestlé warehouse	Suggested Alternates	NOTES
COMPLEAT 1.5 Flav Tetra 24x250ml CA	12538348	043900508702	00043900191591	Back in stock		
BOOST® Pudding Chocolate 12(4x142g)	12305999	041679949153	00041679903308	Week of October 9 <sup>th</sup>		
BOOST® Pudding Vanilla 12(4x142g)	12306040	041679948156	00041679903292	Week of October 9 <sup>th</sup>		
TOLEREX Packets MP 10(6x2.82oz) N1	12172653	043900458069	10043900458059	Update: Week of October 2 <sup>nd</sup>	VIVONEX TEN Packets MP 6(10x2.84oz) N1 Product Code: 12172652 UPC: 043900712741	Vivonex TEN is 15% energy as protein and 3% as fat
ISOSOURCE Fibre 1.2 UltraPak 4x1.5LNLRC A	12433302	043900103181	10043900103195	Updated: Week of October 9 <sup>th</sup>	ISOSOURCE 1.2 UltraPak 4x1.5L Product Code: 12293886 UPC: 043900141282  Compleat 1.06 cal Tetra 24x250ml Product Code: 12500016 UPC: 043900100814	Isosource 1.2 does not contain fibre  Compleat 1.06 cal/mL contains 8g fibre/L
ISOSOURCE Fibre 1.5 UltraPak 4x1.5LNLRC A	12433286	043900187884	10043900187898	Week of October 9 <sup>th</sup>	ISOSOURCE 1.5 Tetra 24x250ml CA Product Code: 12293889 UPC: 773201062206  ISOSOURCE 1.5 UltraPak 4x1.5L CA Product Code: 12293869 UPC: 773201063555	ISOSOURCE 1.5 does not contain fibre
NUTREN JNR CLCLCK Van TPsm 24x250ml NFCA	12344549	773201211529	00773201160629	Week of October 16 <sup>th</sup> on new Nestlé Product Code: 12502942 (Same UPC/SCC)	NUTREN JNR Fbr PBIO1 VanTPsm24x250mlNFCA Product Code:12344573 UPC: 773201522342	Nutren Junior Fibre Contains 5.6g fibre/ L

Please forward this information to the appropriate groups within your organization so that they are informed of the situation. We apologize for any inconvenience this may cause. We appreciate your continued trust and support. Should you have any further questions please contact Nestlé Health Science Customer Services at 1 800 565-1871.

Sincerely,

**Andrew Franklin**, Business Executive Officer, Nestlé Health Science

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