



September 2, 2022

Dear Valued Nestlé Health Science Customer:

RE: Short-term Out-of-Stock on RESOURCE® Diabetic 1.05, COMPLEAT® Junior 1.5, and MCT OIL

At Nestlé Health Science, we are committed to keeping you informed of issues related to the supply of our medical nutrition products. With this commitment in mind, we would like to inform you that we will experience a short-term Out of Stock (OOS) on the products listed below. During this time, our Sales and Customer Service teams are working with all our customers to keep them informed of product availability and help them meet patient needs.

Out-of-Stock Product Description	Product Code	Each UPC	SCC	Expected Product Back in stock date (at Nestlé warehouse)	Suggested Alternate	NOTES
RESOURCE Diabetic 1.05 Van Tetra 24x250ml	12505183	043900646527	00043900386768	Week of October 3rd, 2022	RESOURCE Diabetic 1.05 Van ULTRAPAK 4x1.5L Product Code: 12509896 UPC: 043900803364 SCC: 00043900303307	
					ISOSOURCE Fibre 1.0 HP Tetra 24x250ml Product Code: 12293883 UPC: 043900103488 SCC: 10043900103485	1.0 Cal/ml; Energy breakdown: 25% protein, 45% carbohydrate, 30% fat; 15.2g fibre/1000ml.
					COMPLEAT 1.06 Tetra Prisma 24x250 ml Product Code: 12500016 UPC: 043900100814 SCC: 10043900100811	Energy breakdown: 18% protein, 48% carbohydrate, 34% fat; 8g fibre/1000 ml. May be combined with BENEPROTEIN as a protein modular, if clinically indicated.
					BENEPROTEIN 6x227g Product Code: 12452313 UPC: 043900291703 SCC: 10043900291700	Energy breakdown: 100% protein, 0% carbohydrate, 0% fat.
					BENEPROTEIN Packets 75x7g Product code: 12166668 UPC: 043900863658 SCC: 10043900863655	For use as a <u>modular</u> source of protein, as clinically indicated. <u>Not a sole source of nutrition.</u>
COMPLEAT Junior 1.5 Cal Tetra 24x250ml	12500017	043900349534	00043900356228	September 15, 2022	COMPLEAT Pediatric Organic Blends Vege Pouch 24x300ml Product Code: 12355987 UPC: 043900564531 SCC: 00043900126548	This is a <u>plant-based</u> , 1.2 Cal/ml formula made with real food.
					COMPLEAT Pediatric Tetra Prisma 24x250ml Product Code: 12500015 UPC: 043900103402 SCC: 10043900103409	This is a 1.0 Cal/ml formula made with real food ingredients including <u>chicken and milk</u> .
MCT OIL (6x946ml)	9521498		00041679365236	Week of October 10th, 2022		

Please forward this information to the appropriate groups within your organization so that they are informed of the situation. We apologize for any inconvenience this may cause. We appreciate your continued trust and support.

Should you have any further questions we encourage you to contact Nestlé Health Science Customer Services at 1 800 565-1871.

Sincerely,

Andrew Franklin
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Nestlé Health Science

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