



August 29, 2022

Dear Valued Customer,

As part of our continuous improvement efforts, we will be conducting some necessary maintenance work that will temporarily affect our manufacturing and supply chain activities out of our Alberta facilities on Wednesday, September 21 and Thursday, September 22, 2022, inclusively. As a result, on an exceptional basis, we will not be making any scheduled deliveries on those dates.

To ensure business continuity, we encourage you to place your order(s) up to one week in advance so that we may process and deliver your orders prior to or on Tuesday, September 20<sup>th</sup>. Please be sure to order enough product to get you through to your next regular scheduled delivery day.

To place your order(s), please contact our Customer Service team at [Orders.Customer@saputo.com](mailto:Orders.Customer@saputo.com) or 1-877-341-8700. Should you have additional questions or concerns, please do not hesitate to reach out directly to your Sales representative at Saputo. I have attached an example of the communication our field sales representative will share with your stores.

We thank you for your continued support and understanding during this time. As always, we value your business and your continued trust in Saputo.

Sincerely,

A handwritten signature in black ink, appearing to read "Lyle Waldren", is positioned below the word "Sincerely,".

Lyle Waldren  
Vice President Key Account Development  
Saputo Dairy Products Canada G.P.